



MESSAGE
FROM
PRESIDENT/
CEO

**RYAN
BARTLETT**

How We Restore Power Safely and Efficiently

AS SUMMER CONTINUES with longer days and rising temperatures, the potential for severe weather increases. Storms can arrive quickly and hit hard, sometimes causing significant damage to essential electrical equipment throughout our community.

Taylor Electric Cooperative is always prepared to respond swiftly to outages and restore power safely. To get the power back on as quickly as possible, it's also essential for our members to understand which parts of the electrical system are their responsibility and which are maintained by the co-op. Understanding these key differences can help speed up repairs and ensure everyone stays safe when the weather turns rough.

Your co-op is responsible for maintaining and repairing the equipment and lines that run to your home, including utility poles, distribution power lines, electric meters and padmount transformers.

Our members are responsible for the equipment located downstream of the electric meter, including any underground service lines that lead into the structure and the service panel or breaker box.

Members also are responsible for the weatherhead and service mast, equipment located outside a building that keeps things safe and dry as power enters your home or business.

In the unfortunate circumstance that any equipment owned by you, the homeowner, is damaged, contact a licensed electrician to conduct repairs.

A professional has the experience and know-how to assess and manage these types of repairs safely and correctly.

When severe weather damages electrical equipment, completing any necessary repairs to your equipment is an important first step before our crews can restore power to your home or business.

Another way Taylor EC ensures reliable electric service and minimizes damage from severe weather is by regular tree trimming. Our community takes great pride in the beautiful trees and landscaping that contribute to the natural beauty where we live, but with regular trimming throughout our service territory, we improve service reliability.

You can help us maintain reliable service by reporting any tree limbs that obstruct power lines outside your home.

If there are overgrown limbs or vegetation around the service line on your property, please call a professional tree trimming service to assist.

I know there's never a good time to be without electricity. But by working together to understand the equipment that powers daily life, we can be better prepared to start the repair and restoration process when severe weather impacts our community.

If you have any questions about your electrical equipment, we're here to help.



YINYANG | JS TOCK.COM



PHOTO BY MACY FIELD

Use Caution Near Co-op Equipment

AS YOU OR your children find yourself spending more time outdoors this summer, Taylor Electric Cooperative reminds you to exercise caution near electrical equipment maintained by the co-op.

Substations and power lines carry extremely high voltages, and if contact is made, the results can be disastrous—or even deadly. Follow these guidelines to keep you and your family safe.

Never climb trees near power lines. If you make contact with a tree that is touching a power line, your body could become the path of electricity from the line to the ground. If you encounter an animal trapped in a tree near power lines or inside a substation, do not attempt to remove it—no matter how furry and cute! Call your co-op or 911 for assistance.

These days, we're seeing more remote-controlled toys, like drones and airplanes, which can be a great way to have fun outdoors. But these gadgets also bring new safety concerns.

Remember these safety tips when flying a drone:

- Keep a safe distance from power lines, substations and other electrical equipment when you fly. If contact is made with power infrastructure, many members of your community could be left without electricity.
- Keep the drone in sight at all times.
- Avoid flying if weather conditions are unfavorable. High winds could cause you to lose control of the drone.

Your safety is important to us. We hope you'll share the message of electrical safety so that you and others can enjoy plenty of summer days filled with fun.

Taylor Electric Cooperative

A Touchstone Energy® Cooperative 

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Outage Hotline

For information and to report outages, please call us.

LOCAL

(325) 793-8500

HANDY WAYS TO PAY YOUR BILL

ONLINE

taylorelectric.com

TAYLOR ELECTRIC APP

Available on your Apple or Android device.

BY PHONE

(325) 793-8500. Payments credited immediately.

IN PERSON

Hours Monday–Friday, 7:30 a.m.–5:30 p.m.

Merkel 226 CR 287, Merkel 79536

Abilene 7966 Highway 83, Abilene 79602

Payments credited immediately.

DROP BOX

Merkel office near the entrance of the building.

Abilene office next to the first door on the left.

Payments credited next business day.

NOTICE

Effective June 1, 2024, all credit/debit card transactions will be assessed a 2.45% convenience fee.

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