



✉ PO Box 250 Merkel, TX 79536
📍 226 CR 287 Merkel, TX 79536
📍 7966 Hwy 83 Abilene, TX 79602
☎ 325-793-8500 🌐 TaylorElectric.com

March 19, 2020

For 81 years, the mission of Taylor Electric Cooperative has been to improve the quality of lives by providing safe and reliable power to the membership. The safety and well-being of our members and employees has always been our number one priority. Throughout our history we have always answered this call and will continue to do so in all conditions.

At the direction of the Center for Disease Control and Prevention as well as other state and local governmental entities, and amid growing concerns regarding the spread of COVID-19 (coronavirus), we made the difficult decision to cancel our 81st Annual Meeting scheduled to take place April 16th. I, along with the Board of Directors, believe this was the best decision to ensure our members and employees would be kept safe. Along with this, at 5:30pm on Thursday March 19, 2020, we will be closing the payment lobby at our Abilene office until the virus threat is diminished. The lobby in Merkel is open and can be used as a payment drop off center. Payments can still be made over the phone, the online portal, the Taylor Electric App or by visiting the payment drop box at either location. It is important to note that our linemen, engineers, operational support staff, fiber internet staff, and member service representatives stand ready to support you 24/7.

At Taylor Electric, we understand how critical our service is to your way of life. We know that working for an electric cooperative is a higher-calling and it is our civic duty to ensure that we provide safe and reliable power to our membership. Now, more than ever, reliable electric and internet service are paramount to your family's health and wellbeing.

I want to personally assure each of you that everyone at Taylor Electric is ready to assist you during these unprecedented and uncertain times. As this situation continues to evolve, we will remain diligent on keeping you informed and as always, we will be here, keeping the lights on. We are proud to call this community home and we are honored to serve our membership.

Sincerely,

A handwritten signature in black ink, appearing to read "Ryan Bartlett", is written over a blue horizontal line.

[Ryan Bartlett \(Mar 19, 2020\)](#)

Ryan Bartlett
President/CEO
Taylor Electric Cooperative Inc.